



## **Covid-19 Policy Statement**

Through this whole pandemic situation the town of Center Harbor has remained one of the few virus free locations in NH. So far no known cases of Covid-19. PLEASE HELP US KEEP IT THIS WAY.

With this goal in mind for your health, safety and enjoyment we have begun the following new procedures at the Sutton House B&B.

1. Check-in time: 4:00pm to 7:00pm → We have pushed the check-in window to 1 hour later for more housekeeping and disinfecting time. If you need to arrive outside this window please contact the Inn Keeper in advance at (603) 253-9750.

2. Masks / Gloves / Hand Sanitizer → Every guest will be provided with a new disposable mask for each day of your stay. Disposable gloves and hand sanitizer will also be provided free of charge and guests are expected to use these items. Shops and businesses in our LAKES REGION COMMUNITY expect everyone to at least wear a masks.

3. Breakfast → All meals must be eaten outside per State of NH regulations. Our large covered Carriage House Balcony, BBQ Patio and Front Porch have been set up for reserved seating with 2 to 6 people per table positioned 6 feet apart. We will reserve a table for you at check-in. Please bring a light jacket in case of chilly weather. A light breakfast-box-to-go can be ordered the night before. Staggered breakfast times or room service option for \$10 per room is available on very cold rainy days.

**CONTINUE TO BACKSIDE**

4. Sanitization → We are using chemical free Ultra Violet - C type sterilization lamps in every room to eliminate all types of viruses. This 45 min. procedure is repeated daily before check-in in common rooms and after check-out in guest rooms. This technology is the same method hospitals use to sterilize surgical rooms.

We use only CDC approved cleaning products. Room air purifiers and air filters run for 6 hours before guests check-in. UV-C wands and disinfectants are used for sterilizing frequently handled items such as TV remotes. All linens are professionally cleaned. Every handrail, door knob & lock and all other frequently touched surfaces are disinfected before check-in and after breakfast daily.

Guests can have their cell phones and other personal items such as glasses, wrist watches or keys sterilized in a special UV-C box designed for this purpose.

5. Check-out time: 10:00 am → By checking out one hour earlier our house keeping team will have enough time for all the extra cleaning procedures we have implemented. If a later check out time is needed please arrange this with the Inn Keeper in advance.

6. Lunch and Dinner Meals → Option 1: Our local restaurants now offer free delivery. All you do is relax on our Balcony or Patio and order online. Your hot meal is delivered and served by the Sutton House staff. Drinks and baked deserts are provided by the B&B. Option 2: Go to Heaths Super Market (with your mask on), pick up the food items you want and have an outdoor BBQ at the B&B.

7. House Keeping → To protect guests and staff members your room will NOT have daily room housekeeping. We ask guests to place used towels in the laundry basket provided and set it outside your room doorway. We will replenish the basket with fresh clean towels daily. Also, additional bathroom amenities will be supplied upon request.

WE'RE ALL IN THIS TOGETHER & THANK YOU FOR STAYING SAFE